

Extended Systems Limited
Holbrook Court
Northumberland Road
Southsea
Hampshire
PO5 1DS

Tel: 01705 875075

Fax: 01705 875095

Mr P Horsley
Britannia Security Shutters Limited
Dunfords Yard
Main Road
Colden Common
Nr Winchester
Hants
SO21 1RP

24th February 1999

Dear Peter

Re: Attempted Break-in on our Premises

Last October your company installed some Insurance Company approved security gates on all the windows and doors at the front of our Portsmouth premises.

On Thursday evening of last week, we were once again targeted by criminals intent on stealing our property, we are pleased to state that although the security gates were quite badly damaged, the criminals were unable to break through it and left empty handed - having failed to break the gate and the fixings holding it.

We are happy for you to show a copy of this letter to any of your future customers who may be thinking of placing an order with you.

Yours sincerely



Mike Oliver
Marketing Manager

The easiest company
to do business with!

Evaluation units for
your convenience

30 day no-quibble
money back guarantee

Best value anywhere!

Order by 16:00pm for
next day delivery

30 day credit terms
(subject to status)

Easy access to FREE
technical support

FREE 5 year overnight
replacement warranty

Comprehensive
software and hardware
upgrade program

Unique Product
Exchange Program